



Success and Implementation Agreement

prepared for

University of Toronto Scarborough

Thank you for adopting Krause, *An Introduction to Psychological Science* 4CE at University of Toronto Scarborough. We appreciate your business and are committed to providing you with the highest quality products, services, and support to help you effectively use our courseware solutions.

The purpose of this agreement is to outline Pearson's commitment to working with you towards our collective goal; helping your students make progress in their lives through learning.

Our service and implementation structure can help maximize the impact of your chosen course resources on learner outcomes and instructor effectiveness. Here's how we'll do it together:

Your Pearson Team:

Pearson is dedicated to high levels of customer service to ensure you and your students have the best possible experience with us. Your implementation team is excited to work with you going forward!

- **Your main point of contact will now be Pearson Sales Representative Tim Robinson.** Tim will provide dedicated customer service to you for as long as you utilize Pearson resources.
- Your Revel Specialist, Natalie Long, is an expert in our platform. Natalie will consult with you and your team to design the most effective implementation plan to align with your course outcomes.
- Tim and Natalie will work together to support your partnership with Pearson.

Resource Selection and Student Access:

Thank you for selecting Revel for *An Introduction to Psychological Science* 4CE for courses PSYA01 & PSYA02 during the Fall/Spring/Summer Term. As discussed, the maximum enrollment for this course is 2200-2500 per year.

- **You should be all set with access to what you need listed below.**
 - **Inspection copies**
 - **Instructor resources**
 - **Instructor/TA Revel set up**
- **Bookstore Ordering Details & Purchasing Options:**
 - **Eg. ISBN for bookstore**
 - **Eg. OLP**
 - **Eg. Alternate**
 - **Insert purchasing links**
- **Student Access and Support. We are pleased to offer the following resources to students:**
 - **Revel PPTs/video walkthrough**
 - **First Day of Class Presentations**
 - **On Campus and Virtual Office Hours**



- [24/7 support via chat and phone \(link\)](#)

Revel Content Collaboration:

Your Revel Specialist, Natalie, will support you and your course in the following ways:

- Matching course content to Pearson online content
- Integration in your LMS
- Recommendations on best practices for assignment settings to achieve course outcomes
- Training/support for the creation and deployment of all Revel assignments, homework, and quizzing as selected by teaching faculty for all sections of the course
- Individual or group training as required
- Mid-semester review of aggregated student performance through the performance dashboard

Professional Services:

Don't forget to access our ongoing professional services which include:

- [Digital Learning Now: Professional Development Webinars](#) Join our Pearson Authors, Faculty Advisors, and other subject matter experts live, watch on-demand, or listen at your leisure to webinars that will expand your teaching strategies.
- Faculty Advisors are available, upon request, to provide their expertise in course design, pedagogical strategies, and how to get the most out of your courseware solution. Your Pearson Representative can help facilitate a request to our dynamic team of subject matter experts.
- [On-Demand Webinars](#): Pearson Faculty Advisors share best practices for the creation and implementation of online courses and tests, including topics around teaching online, accessibility, assignment creation and settings, schedule development and course pacing, as well as gradebook organization and reporting.
- [Quick Start Guides](#): Pearson's product-specific quick start guides will help you to get your course up and running and ready for students.

It has been a pleasure working with you on your content and resource selection. Tim and Natalie are looking forward to a long and successful collaboration with you and your colleagues.

Sincerely,

Tim Robinson, Natalie Long

Tim Robinson – Sales Representative

Natalie Long – Revel Specialist

03/27/2024